

Main Office  
1118 Pine  
Abilene, TX 79601  
(325) 670-2429



Branch Office  
3324 Catclaw  
Abilene, TX 79606  
(325) 691-5104

www.firstabilenefcu.org

## ENROLLMENT FORM

(✓ = yes, blank = no)

FlexTeller  E-Statement  1\*PAY

NOTE: You must have FlexTeller in order to enroll in 1\*PAY.

### PRIMARY

Name \_\_\_\_\_ Social Security # \_\_\_\_\_ Date of Birth \_\_\_\_\_

### SECONDARY (If applicable)

Name \_\_\_\_\_ Social Security # \_\_\_\_\_ Date of Birth \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Phone \_\_\_\_\_ Work Phone \_\_\_\_\_

Mother's Maiden Name \_\_\_\_\_ Email Address \_\_\_\_\_

Your credit union account # \_\_\_\_\_ Driver's License # \_\_\_\_\_

(If you are using 1\*PAY, this account will be used for bill payments and for the monthly subscriber fee.)

I have legal authority to make transactions on the following account(s), and would like to have access to it/them through FlexTeller (Subject to verification by credit union personnel). Please note: On 1\*PAY you may only pay bills out of one account.

Account	Primary Name on Account	Account	Primary Name on Account
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

### Please use the following for my User ID

(Must be your account number.)

(If your account # is less than 4 digits, please enter a zero before it)

\_\_\_\_\_

### Please use the following for my PIN

(Must be 4 digits; numbers only.)

\_\_\_\_\_

AUTHORIZATION: By signing below, I am applying for each service selected above, acknowledging receipt of the terms and conditions of this agreement and disclosure statement to which I agree to be bound; and certifying that all information I have provided is accurate. If I select 1\*PAY and sign below, I am voluntarily contracting with FIRST ABILENE FEDERAL CREDIT UNION to act as my agent, to include electronic remittance and origination provisions to any merchant I add my to my 1\*PAY account.

SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

JOINT SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

### FOR CREDIT UNION USE ONLY:

LEVEL  A  B  C  D DATE \_\_\_\_\_ ENTERED BY \_\_\_\_\_



# FlexTeller

(online banking)

and

# 1\*PAY

(online bill paying service)

For more information  
call 325-670-2429

## Instructions

There is no charge or fee to participate in **FlexTeller** or **1<sup>st</sup> Pay**. To participate in the **FlexTeller** or **1<sup>st</sup> Pay** programs, complete and sign the enrollment form. Once the form is completed, the information will be entered into the First Abilene FCU system. After that, just log onto [www.firstabilenefcu.org](http://www.firstabilenefcu.org) and click on the **FlexTeller** button. Users will be asked to enter the account number and PIN, along with answering security questions. Once in **FlexTeller**, the user will be able to review account information, transfer funds, balance a checkbook and other functions.

To enroll in **1<sup>st</sup> Pay**, the process will take approximately two to three business days to complete. Once you receive your welcome letter from First Abilene FCU, you can begin using **1<sup>st</sup> Pay**.

To log into **1<sup>st</sup> Pay**, follow the same procedures as used for **FlexTeller**. After successfully entering **FlexTeller**, select the **1<sup>st</sup> Pay** icon at the top of the page. You will be redirected to the **1<sup>st</sup> Pay** site. You may set up payees and manage your bills online. It's that simple!

- *To sign up for FlexTeller or 1<sup>st</sup>PAY, please complete the attached enrollment form and submit it to:*

**First Abilene Federal Credit Union**  
Attn: Technical Services  
1118 Pine  
Abilene, TX 79601  
or fax to (325) 670-2588  
For more information call  
(325) 670-2429 or visit our website  
[www.firstabilenefcu.org](http://www.firstabilenefcu.org)

## FlexTeller

Review your account, transfer funds and see what checks have cleared. **FlexTeller** allows you to access your savings and checking accounts 24 hours a day, 7 days a week, all through your personal computer.

**FlexTeller** provides you with real time connection and a secure site in which to view account information. **FlexTeller** uses a multifactor authentication security system. When you log on for the first time, you will be asked to select one of twenty images and three of ten challenge questions in order to set up your account authentication. The next time you log on to **FlexTeller**, you will be asked to identify your image and one challenge question. It's that easy and safe!

With **FlexTeller**, members can:

- Review account history
- Review recent check postings
- Review recent deposits
- View check images
- Balance your checkbook
- Print your statement
- Transfer funds between accounts
- Check withdrawals
- Review loan statements
- Download files for your money management software

**FlexTeller** is a free service to our members. No matter what you are doing or where you are, as long as you have Internet access, you have real time access to your account and the confidence your account is secure.

## 1<sup>st</sup> Pay

Imagine paying your bills without needing a stamp, going to the post office or even leaving your house. Paying bills is easier than ever with First Abilene Federal Credit Union's bill pay service.

**1<sup>st</sup> Pay** is convenient and secure and payments may be made online or by telephone. With **1<sup>st</sup> Pay**, users can pay your bills as they arrive or set up recurring payments. Once submitted, you must allow three to nine business days to reach their destination. Rush payments are available for a fee.

**1<sup>st</sup> Pay** features include:

- Recurring payment options.
- E-Notifications and reminders are available to users.
- Digital check images can be viewed by subscribers
- Subscribers can download bill pay reminders to their Microsoft® Outlook® calendar.

## E-Statements

Go paperless and receive your statements via e-mail. Users will receive their E-Statement as a PDF attachment. You will be asked to enter your **FlexTeller** password, and then your statement will be available for your review.



Main Office  
1118 Pine  
Abilene, TX 79601  
(325) 670-2429

Branch Office  
3324 Catclaw  
Abilene, TX 79606  
(325) 691-5104



1-888-670-2429